



JASSER SAHBANI

**OSPATILITY - LUXURY - LIFESTYLE -
MARKETING
FRONT / BACK OFFICE**

CONTACT DETAILS

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Jadida, Morocco

EDUCATION BACKGROUND

2016
LUXURY ATITUDE,
TRAINING BY KERZNER INTERNATIONAL

2014 - 2015
PROFESSIONAL LICENSES IN TOURIST
MARKETING
Chouaib Doukkali University - El Jadida

2012- 2014
TECHNICIAN DIPLOMA SPECIALIZED IN
HOTEL MANAGEMENT
Institute Specialized in Hotels and Tourism - El Jadida

2012
HIGH SCHOOL DIPLOMA IN SCIENCES
Azzaytouna School - El Jadida

CORE QUALIFICATIONS

- Conflict Resolution
- Excellent Communication Skills
- Troubleshooting
- Service and Support
- Strong Work Ethic
- Great Attention to Detail

LANGUAGE SKILLS

FRENCH ● ● ● ● ●
ENGLISH ● ● ● ● ●
ARABE ● ● ● ● ●

PERSONAL INTERESTS

- Volunteer Work
- Sports
- Art
- Reading

EMPLOYMENT HISTORY

02-2018 TO NOW

AD4 COMMUNICATION EVENT AND CORPORATE AGENCY | **EL
JADIDA -MOROCCO**

References/Permanent Event: Salon du Cheval, TEDx El Jadida, Jawhara Festival &
Caftan du Maroc

JUNIOR PROJECT MANAGER

- Work with stakeholders to develop creative briefs, ensuring all tasks are clearly defined for the studio creative team.
- Identifying and managing stakeholders, anticipating challenges, and developing plans to address risks
- Provides chronology of dates for development of multichannel projects including timing for each step of the development process.
- Balances agency/client needs and consults appropriate team members for input/approvals of proposed timing scenarios
- Communicate relevant project information to the client, such as status, risk, issues, or deliverables.

11-2016 TO 12-2017

FARISS CASINO MAZAGAN BEACH & GOLF RESORT***
KERZNER INTERNATIONAL | EL JADIDA - MOROCCO**

500 rooms hotel, Number 1ST Casino in Morocco, Sanctuary night, 8 restaurants, Golf course, Spa, Leisure and cultural activities, 100 villas...

CASINO DEALER - CROUPIER

- Inform guests about game rules and casino policies; Open and close game tables.
- Deal all casino games by giving appropriate number of cards out to players, checking players' bets against casino betting limits, determining winners, paying winnings and collecting losing bets. Interact with guests and lead the games.
- Monitor their table and report to Casino Manager potential irregularities.
- Look after casino equipment.
- Prepare collection
- reports for submission to supervisors

02-2015 TO 03-2015

PALMERAIE RESORT *** | MARRAKECH, MOROCCO**

314 rooms and suites, 7 restaurants (Moroccan, Italian, Japanese and international cuisine), equestrian club, integrated golf, Conference Center and two night clubs.

AGENT COMMERCIAL

- Greeting guests upon arrival and making them feel welcomed. Administering check-ins and check-outs.
- Providing front desk services to guests.
- Assigning rooms and taking care of administrative duties. Delivering mail and messages.
- Processing guest payments.
- Coordinating with bell service and staff management.
- Being a source of information to guests on various matters such as transport and restaurant advice.
- Processing meal and beverage requests.
- Accommodating general and unique requests.
- Diffusing conflict or tense situations with guests.